



# Introduction of USFJ Employees

Introducing employees from different professions available at U.S. military bases throughout Japan

**Yokota  
Air Base**

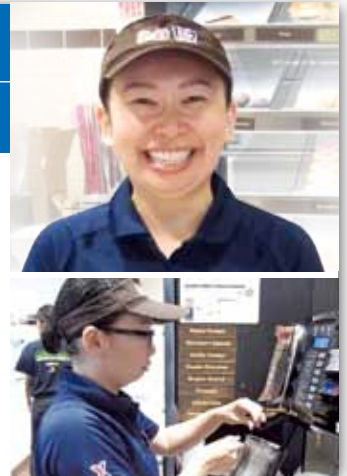
## Counter Attendant

AAFES YOKOTA **Ms. Kawasugi Sachiko**



### We support work and life of US servicemembers and their family.

I work as a supervisor at Dunkin Donuts and Baskin Robbins and I sell donuts and ice cream. It makes me very happy to see a smile on people's faces when they have something as simple as a donut and a cup of coffee in their hands. Also, when a person who returns to Japan to work here again after many years says "Glad to see you're still working here" I feel happy to have been working here for such a long time. Since I have been working in the food department for eleven years, I want to try my hand at doing other work as well but I would also like to improve in my work here. In any case, I would like to work at the Yokota base for the rest of my life.



**Yokota  
Air Base**

## Customer Service Clerk

AAFES YOKOTA **Ms. Toibara Midori**



### I am glad to be able to use my English language skills

I started working as an Hourly Paid Temporary (HPT) food service staff member. Later, I was selected for a sales clerk position as a permanent employee, and then took training courses followed by a special curriculum program called Retail Management Academy, which is an HQ AAFES program, for four months. Because of this training course, I was promoted to a Customer Services Clerk position. Now, I work at the Customer Services Section located inside the Main Store and provide assistance to customers by exchanging purchased items, receiving special orders, etc.. Every day is a challenge because I have to understand the specific needs of each customer. But, because I communicate with customers a lot, I think I am building a strong bond with customers. I am thankful that I have such a very good working environment with customers as well as with my co-workers. I am trying to share with my co-workers as much knowledge and experience that I have been able to gain through my career.



**Kadena  
Air Base**

## Guard Supervisor

18<sup>th</sup> SECURITY FORCES SQ **Mr. Miyagi Masatoshi**



### Work to contribute to the local community

The 18<sup>th</sup> Air Wing, at Kadena Base (known as a significant location (keystone) in the Pacific), plays an important role in the peacekeeping of the region. I am proud of my work that enables me to contribute to the protection and safety of the base and to the creation of a peaceful environment for the local community along with the military police and the soldiers at Kadena Base. After my experience working at the gate and on patrol, as supervisor of security guards, I am currently in charge of supervising and teaching including the nurturing of dozens of troops. Earlier, I felt motivated to work when I used what I learned through training in practice and when I was thanked by people. But now I truly feel happy to be doing this job when I see junior employees doing their daily work well, enduring rigorous training, and growing daily. In the future too, I would like to nurture many more young troop members through a lot of training and practice; to contribute to the community; and to foster human resources who can play an active role in protecting the peace of the Asia-Pacific region and the world.





## Welder

MCAS IWA FAC.DEPT.  
FAC MAINT BR.OFF SM/W

Mr. Watanabe Goro



### Create a comfortable workplace

The Welding Plant of the Department of Facilities of the Iwakuni Base conducts welding-related work such as cutting and welding of iron pipes and steel plates; assembling and installing iron doors and rollers; and assembling and repairing pit covers, brackets, frames, and columns. My job (foreman) includes on-site supervision.

I create work plans with the aim of ensuring that the work is carried out in a safe and secure manner.

In addition, we receive orders, check drawings and materials, and position suitable staff at the sites. Welding work is the primary duty in the factory. I think welding in which metal is bonded is the same as the characters a person writes, as it has the stamp of the individuality of each person, and it is interesting as one can come to know immediately who has performed the welding task.

When I became a welder, in the world of craftsmanship, the custom was to learn work through observation, but now the welders are young craftsmen and the workplace is a place which young people can easily join because knowledge and skills are taught in a kind and easy-to-understand manner. In the factory, we have a meeting of about five minutes before work every morning, and reinforce our aim of creating a safe workplace without any accidents.

The precise goal is to create a safe and comfortable working environment.

\* Foreman is the term used for supervisors engaged in skilled and labor work.



## U.S.Fleet Activities, Sasebo

## Refrigeration and Air-Conditioning Mechanic

NAVAL FACILITIES ENGINEERING COMMAND FAR EAST Mr. Kato Masashi



### Even though the previous job was in a different field, I could rest assured that there is a training system in place

My main job is to install new air conditioning equipment, refrigeration and refrigeration equipment, repair, and perform preventive maintenance management for all facilities in the Sasebo base. All major buildings in the base are equipped with air-conditioning facilities, and if, by some rare chance, they stop operating, an emergency response is required as soon as possible.

We make full use of advanced technology, good teamwork, and hard work to investigate the cause and to repair quickly. When I get a word of thanks from the customers, it gives me a great sense of satisfaction.

Before I joined the job, I was engaged in work in a completely different field, and I was very anxious about whether I would be able to fulfill my duties. But, since this workplace is equipped with a training system, it was possible for me to acquire the necessary technical training programs and work diligently.

In the future, in addition to acquiring skills, knowledge, and technical qualifications, my main goal is to become one of the important pillars of the workplace as soon as possible, while also acquiring English skills.



## Engineer

PROJECT MGT BR, MASTER PLANNING DIV Ms. Tomblin Mika



### I feel a sense of satisfaction when the buildings are completed and handed over to the new occupants

We are responsible for establishing new construction of facilities on the base, which I am involved in from proposal to completion and handing over of the facilities.

As for new construction, each project takes about ten years to complete. A lot of negotiation and coordination are required to complete a project. I feel a great sense of satisfaction when the building has been finally constructed with a lot of time and effort, and when it is handed over to the new occupants.

Sometimes it is required to have telephone communications with the POCs over the several different time zones and I am still struggling with my English skills.

I would like to improve my English skills and do my best to coordinate in greater detail.







# Introduction of USFJ Employees



## Janitor

CUSTODIAL SEC,BLDG&STRUCT BR,  
OP&MAINT DIV

**Mr. Sakuramoto Kazuki**



### I feel a great sense of attachment to and accomplishment with a spotless facility.

We are engaged in cleaning work and our duties include maintaining the cleanliness, orderliness, and hygiene of the facilities in Camp Zama and Sagami-hara Family Housing Area, and providing a comfortable environment for the people who use the facilities.

We are in charge of and work hard to accomplish all work including cleaning the floors the walls and the ceilings of the buildings, vacuuming, wiping glass surfaces, cleaning the blinds, garbage collection, cleaning toilets and shower rooms, and replenishment of consumables. And, as the site supervisor, I also support the work of the five-member group.

The work we do as a team is truly enjoyable and very satisfying.

Especially, when I see a sparkling and spotless floor, glistening after the fresh brushing and wax recoating done with machines, I feel a great sense of attachment and accomplishment and a great sense of unity in the team after completion of the work.

In the future too, I hope to cooperate and work together with everyone and create a good environment in the U.S. military bases.

**U.S.Fleet  
Activities,  
Yokosuka**

## Forklift Operator

DEFENSE COMMISSARY AGENCY,  
PACIFIC AREA

**Mr. Kurokawa Takeshi**



### We support the comfortable life of people who are stationed here.

I work as a Forklift Operator Foreman B at the U.S. Naval Base Commissary (supermarket) in Yokosuka. I work as a supervisor (foreman) for tasks such as receiving, storing, and shelving of goods.

The job involves the ability to use forklifts, product management, English language skills, and communication skills.

The Commissary store supports the comfortable life of the people who have been assigned to Japan from the United States.

We offer products from the United States including grocery items, sundries, Japanese food items, and we feel good that we are supporting the lives of the people on the base.

Especially in times of disaster such as typhoons and earthquakes, whenever I see customers who are relieved to get water and canned food, I feel how important our work is. There are a lot of excellent people in my workplace, all the employees work hard, and we keep on looking for improvements, and continue to devote ourselves to our work every day.

Together with everyone, I would like to create a store that is one step above and that makes everyone even happier.

**U.S.Fleet  
Activities,  
Yokosuka**

## Fire Inspector

COMMANDER NAVY REGION JAPAN-FIRE&EM SVC YOKOSUKA OPS DIV

**Ms. Miura Kaede**

## Fire Chief, Assistant (Shipboard)

**Mr. Karagishi Ichiro**



### Safety is my primary concern as a Fire Inspector

The Fire Prevention Office conducts on-site inspections for all the buildings and facilities on Yokosuka naval base. Consecutively, we prepare inspection reports and conduct follow-up inspections as needed. In addition, we support fire prevention events on base and off base. Through the FIRE PREVENTION WEEK, we provide Fire Safety Educational Classes, Evacuation Drills and Fire Extinguisher Trainings for base employees, residents, students of educational institution. Sharing our knowledge with the community is one of the attractive points of this job. I feel fine and even more motivated when people express appreciation to us through our daily activities. This job requires us fine judgement, extensive knowledge and interpersonal communication skills. I would like to aim for Fire Prevention Environment to make people safe by helping each other within a community.

### The level of our rescue technology is world standard. Firefighting support for the aircraft carrier and battleships, as well.

I work as a drill master at the fire department belonging to Commander Fleet Activities Yokosuka. Currently, I instruct the rescue techniques, fire fighting, emergency activities etc. to about 200 firefighters and rookies. In addition, we coordinate and arrange the contents of joint drills with the JSDF and the Japanese municipal fire departments with which we have mutual agreements in the neighborhood (a cooperative arrangement for large-scale disaster response).

Rookies are about to come to our fire department soon and a fire school is scheduled to open, so preparations are underway with the help of our firefighters. They are often surprised that Japanese are working for the fire departments located U.S. military base in Japan, but most firefighters are Japanese.

My supervisors are American citizens, so I have more opportunities to speak English at work. There are several decades since I graduated from schools. With helps of my co-workers, I am motivated to learn English actively, and I am doing my job every day.



## Misawa Air Base

### Personnel Staffing Specialist

35 FSS/CIVILIAN PERSONNEL **Ms. Yoshida Miwako**



#### I find my workplace, which is directly influenced by an American atmosphere, to be worthwhile.

I am in charge of the hiring process for U.S. government employees in the civilian human resources department at Misawa Air Base.

My major duties include the recruitment and hiring procedures for U.S. government employees who wish to work at Misawa; orientation for new staff; explanation of rules and duties that need to be known when working at Misawa; and introducing work opportunities to the families of service members.

In my workplace I come in contact with diverse ways of working and thinking in the United States that are different from those in Japan and I also can learn a lot through my work. As the person in charge, seeing those who have applied get selected to work for a job they had been aspiring to and welcome their first day with a smile, is something that gives me great joy and happiness. In accordance with the changes in policies and various employment regulations of the United States, one may sometimes also participate in training conducted at other Air Force bases.

It is a workplace that is very cherished and motivating as one can come in direct contact with the conditions of the United States while still being in Japan.

Misawa is located in northern Japan but I would like to make efforts so that people think of it as a place with has a comfortable working environment.

I hope that a lot more people learn about the benefits of Misawa, so it becomes a base where people feel motivated to want to work here.

## Camp Foster (Zukeran)

### Community Relations Specialist

G-7 Division **Mr. Higa Naohito**



#### I feel a sense of responsibility and motivation.

One of the official duties of the foreign relations department is the on-the-spot adjustment to US military facilities by a variety of people, including Japanese government officials and local authorities. In the case of adjustment, we examine the contents from the political and legal perspective of based on expertise obtained from the relevant department by confirming the intentions of the applicants, in detail, as well as determining the kind of support that is possible from the Marine Corps.

Many meetings are held with the Okinawa Defense Bureau and, on these occasions, I provide interpretation assistance to my supervisor, who is the G-7 director. Before the meeting, we review the contents of the agenda and respond with careful consideration so that the director's remarks are accurately communicated to the other side.

G-7 is also responsible for supporting the commanding officers of the 3rd Marine Expeditionary Force (3MEF) and the Marine Corps Installations Pacific, providing support to personnel during negotiations with lawmakers or government officials.

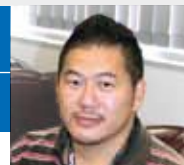
The content of the variation is also varied and we strive to gather information by establishing various methods of collecting information and opinions from regular news, newspapers, and information magazines.

Because there is a lot of politically sensitive content, I am always tensed but I feel a sense of pride that goes beyond my concerns and I am glad that I chose this job.

## Camp Zama

### IT Specialist

HQ USARJ, Assistant Chief of Staff, G-1 **Mr. Shioiri Takahiro**



#### I support the work and life of U.S. Service Members and their families in Japan.

I am engaged in IT support services in the human resources department of the U.S. Army Japan, and my work includes many different duties ranging from how to operate terminals to coping with system failures. In addition, in order to recruit a wide variety of people in the U.S. Army Japan, we also conduct recruitment by utilizing Social Networking Sites (SNS).

We are working to get nationwide recognition for the work of local national employees in the U.S. Army Japan.

Currently, we are in contact with the United States Forces Japan (USFJ) and the Japanese government human relations department, and participate in meetings with them, to coordinate the introduction of employment information for recruiting available on the internet and a recruiting system that utilizes the internet.

Finally we have automated all processes from recruiting information to hiring, to enable faster recruitment of new employees and provide support to the human resources department as IT professionals.

Local national employees support U.S. Service Members and their families in Japan to enable them to work and live comfortably in peace. I find it rewarding when they say, "I am glad I came to Japan. I would like to come back to Japan again.", and I would like to continue to provide higher quality services.

## Camp Hansen

### Dental Hygienist

3D DENTAL BATTALION **Ms. Kamiunten Yukari**



#### Making the most of my previous work experience.

Patients (primarily military personnel) are required to have a dental checkup once a year and, in accordance with the doctor's instructions, I clean the teeth of about seven to eight people a day.

Before working at the base, I was doing the same job (that of a dental hygienist) in the private sector, and when I returned to work after getting married and having a child, I was recruited as a dental hygienist at the base that I had applied for and started working again. When patients, who were not in a good condition initially, say "thank you" with a smile on their faces upon seeing improvements after several cleanings (after a lot of time and effort have been expended), I feel greatly rewarded.

Anyone who wants to be an employee at the base, who is interested in American culture, and who wants to develop diverse ways of thinking, should definitely take on this challenge.

I am sure one will be able to learn about one's strengths while working.



You can obtain other job information on LMO website.

<https://www.lmo.go.jp/recruitment/index4.html>

